

## Patient/Client Information

Our **first** concern at Divine Interventions is patient safety. Please fill out this form to ensure that any medical conditions, medications, nutritional supplements or anything you feel important to disclose is reported **BEFORE** treatment. Some treatments, medications and conditions may cause adverse reactions, resulting in complications or unintentional injury. If you have been tanning or have recently traveled to a sunny destination, it is extremely important for you to let us know. Thank you.

### Personal History:

Name: \_\_\_\_\_ Today's Date: \_\_\_\_\_

Address: \_\_\_\_\_

Date of birth: \_\_\_\_\_ Alberta Health Care#: \_\_\_\_\_

Home#: \_\_\_\_\_ Cell#: \_\_\_\_\_

Occupation: \_\_\_\_\_ Email: \_\_\_\_\_

### **How or /where did you find out about us? (Please check):**

Google

Facebook

Other (please list)

Elevator AD

Instagram

Referred by (please list)

### **Please indicate what you have come to talk to us about, or anything that concerns you (Please check):**

Stretch Marks

Wrinkles

Hollow Under eyes

Dryness

Brown Spots

Droopy Eyelids

Cystic Acne

Oily Skin

Broken Capillaries

Thin Lips

Enlarged Pores

Uneven Skin

Milia

Bridged Nose

Headaches

Excess Sweating

Skin Tags

Frown Lines

Freckles

Moles

Melasma

Unwanted Hair

Scars

Uneven Jawline

Rosacea

Urinary Incontinence

Acne

Skin laxity

Body Treatments

**If your concern is not listed, please give a short description of what your concern is:**

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**Medical History:**

**Are you currently on any medication(s)?**

If YES, please list

Yes

No

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**Do you have any allergies?**

If YES, please list

Yes

No

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**Are you currently under the care of a physician?**

If YES, please list what for

Yes

No

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**Do you suffer from any of the following conditions?**

Epilepsy

Keloid Scars

Acne

TMJ

Diabetes

Hepatitis

Photosensitivity

Herpes

Multiple Sclerosis

Auto-Immune Disease

Hormonal Imbalances

Lumps/Cysts

Arthritis

Cold Sores

Migraines

Cancer

Hyper/Hypo Pigmentation

Other:

Blood Disorders/Clotting

HIV/AIDS

Hyper-Hydrosis

Cardiac Diseases

Polycystic Ovaries (PCOS)

Psoriasis

**Do you have any metal implants?**

If YES, please list

Yes

No

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**Do you smoke?**      Yes      No

**Skin Care History:**

**Are you currently under the care of a dermatologist?**  
If YES, please list what for      Yes      No

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**Are you currently using topical creams or skin care products?**  
If YES, please list      Yes      No

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**How often do you wear sunscreen?**  
Frequently    Occasionally    Rarely    Never

**How often do you use tanning beds?**  
Frequently    Occasionally    Rarely    Never

**Do you burn from sun exposure?**  
Frequently    Occasionally    Rarely    Never

**Which of the following best describes your skin? (Please check):**

Very oily, large pores	Combination, oily in some spots and dry
Oily	in some spots
Dry	Sensitive (reactive to certain products)

**Do you have a tan or have you been to a sunny\* location within the last 4 weeks?**

Yes      No

**For Female Clients Only:**

**Are you pregnant or trying to get pregnant?**      Yes      No  
**Are you breastfeeding?**

Yes    No

**Emergency Contact**

Please Provide us with an Emergency Contact:

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Relationship to you: \_\_\_\_\_

## Disclosure and Informed Consent

Is there anything that you feel that we should know that may affect your treatments? Please list anything you feel would help us in our ability to deliver safe and effective treatments to you:

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It is your duty to inform us of any changes in skin condition(s), sun exposure, medical diagnoses, medications, and change in any supplements you take. It is also your responsibility to inform us of any adverse reactions, abnormalities or anything unexpected as a directed or suspected result from your treatment(s) received from Divine Interventions. We are here to help.

BY MY SIGNATURE BELOW, I ACKNOWLEDGE THAT I HAVE READ AND FULLY UNDERSTAND THE CONTENTS AND PURPOSE OF THIS INFORMATION PROVIDED IN THIS DOCUMENT. I GIVE MY CONSENT TO THE STAFF OF DIVINE INTERVENTIONS TO USE THIS INFORMATION TO PERFORM MY TREATMENTS AT DIVINE INTERVENTIONS. I UNDERSTAND THAT ANY CHANGES TO THIS INFORMATION WILL BE MY SOLE RESPONSIBILITY TO REPORT TO DIVINE INTERVENTIONS.

IF I FAIL TO REPORT OR RELEASE INFORMATION REGARDING MY HEALTH, SUN EXPOSURE AND ANY OTHER CHANGES IN MY INFORMATION, AS WELL AS A TREATMENT RESULTING IN AN ADVERSE OR ANY UNFORESEEN INJURY, I RELEASE ANY LIABILITY FROM THE SERVICE PROVIDER AND FROM DIVINE INTERVENTIONS.

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Patient Name (Printed)

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Patient Signature

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Date

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Staff Witness Name (Printed)

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Staff Witness Signature

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Date

## Our No-Show and Cancellation Policy

### Canceling an Appointment:

Please contact us via telephone at (780) 439-1208 or email [info@divineinterventions.ca](mailto:info@divineinterventions.ca) at least **24 hours** prior to your scheduled appointment date and time.

Failure to provide 24 hours notice for cancelling will result in a fee of **\$50.00** being charged to your credit card on file.

A *no-show* is considered failure to cancel or failure to show for a scheduled appointment and will also result in a fee of \$50.00 being charged to your credit card on file.

If we currently do not have your credit card number on file and you cancel your appointment with less than 24 hours notice or you no-show to your appointment, you will be required to provide us with a credit card number before you will be welcomed to book with us again.

Reoccurring (more than 3 times) cancellations with less than 24 hours notice and/or no-shows, you will be charged the full deposit amount of half (50%) of the entire session cost.

If you have prepaid for package deal and cancel with less than 24 hours or no-show to your scheduled appointment(s), we have the right to deduct the cancellation fee from the package balance and you must pay the balance to continue treatment.

***We reserve the right to refuse appointments to any client who has demonstrated disregard of our cancellation policy.***

### **CLIENT CONSENT:**

**By signing below, I confirm that I understand the no-show and cancellation policy of Divine Interventions and agree to its terms.**

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Client Name

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Client Signature

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Date

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Staff Witness Name

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Staff Witness Signature

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Date